OCT 2024

PTDCHAT

CUSTOMER NEWS

In this issue

Partner in Business

The Swiftwater, The Olivet, and Desaki Restaurant

Desaki Restaurant is a family-friendly dining experience in the Pocono Mountains. Celebrating family, food, fire and fun, their talented Hibachi chefs prepare all your favorites including filet mignon, lobster, scallops, salmon, chicken, NY Strip, and jumbo shrimp. They also offer unique sushi creations. It's worth mentioning that the meaning of the word Desaki is destination. That's exactly what the Trapasso family intended when they opened the restaurant – it's more than just a restaurant; it's an experience.

Recently, their family opened one of the newest Pocono hospitality experiences. Located next to Desaki on Route 611, The Swiftwater is a 100-room hotel with high-class service amenities, including a year-round heated indoor/outdoor pool and concierge services. Rooms offer a touchpad that not only controls the HVAC, but also the lighting. The bathrooms include rainfall showers and bright green tile designs. The bedrooms contain paintings made by artists local to the area.

The Swiftwater debuted a refined dining atmosphere in June. The Olivet features indoor and outdoor seating on a garden patio. The restaurant boasts floor to ceiling glass doors, which open to the patio during the warmer seasons. The indoor dining room is a blend of wood beams, glass chandeliers, and gold accents. The bar features a marble countertop, custom gold centerpiece, and gold floral accent lights.

When asked about why his businesses chose PenTeleData for The Swiftwater, Dante Trapasso, Managing Partner, explained, "We chose PenTeleData because it has the area's most reliable network services. We had great experiences in the past with our other businesses and wanted to make sure that we could count on the company we selected. We already used their broadband services for Desaki and now use their fiber solutions for the hotel. We have a thriving luxury hotel where Internet speeds and security are of the utmost importance.
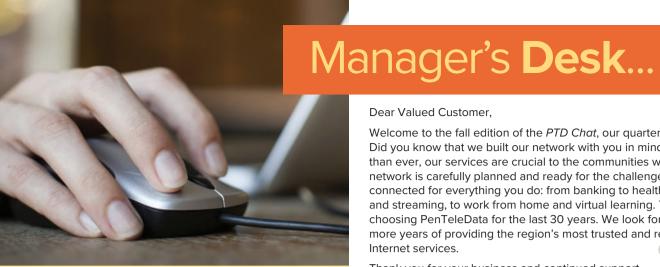
Our customers always comment on the lightning speed of our Internet. PenTeleData's fiber connection helps us provide the best guest experience possible."

When we mentioned reliability, he added, "Although The Swiftwater has only been open a couple of months, there have not been any issues; however, prior to and during the installation phase we could always count on the people of PenTeleData. Our Sales Representative, Andre', has been the best help during this process. He is extremely dependable, thoughtful, and communicative, which made the installation process a breeze. At one point, we were running into a deadline issue and we didn't see a work around; I reached out and he was able to move schedules around to accommodate. That action alone saved a month delay in our schedule. In an ever-developing world that relies on technology more and more, we will lean on PenTeleData and their expertise as we continue forward into our plans in the years to come."

For more information about Desaki Restaurant and The Swiftwater, visit their websites at https://www.theswiftwater.com/ and https://desakirestaurant.com/about-us.

PenTeleData

Manager's **Desk**...

Dear Valued Customer,

Welcome to the fall edition of the *PTD Chat*, our quarterly newsletter. Did you know that we built our network with you in mind? Now, more than ever, our services are crucial to the communities we serve. Our network is carefully planned and ready for the challenge of keeping you connected for everything you do: from banking to healthcare, gaming and streaming, to work from home and virtual learning. Thank you for choosing PenTeleData for the last 30 years. We look forward to many more years of providing the region's most trusted and reliable data and Internet services.

Thank you for your business and continued support.

Best regards,

Jaime Mendes
V.P. of Operations
PenTeleData

An Ode to the Area We Serve

Have you seen our latest video spot? We think you'll recognize some of the places and businesses mentioned!

Check it out at https://youtu.be/x-qZryjsjek

Born Fast and Gaining Speed for the **Last 30 years**

Do you remember when Internet speeds were 14.4 kbps? The year was 1994, and Internet services were brand new. PenTeleData's founders had met prior to discuss the possibility of offering Internet, a service that had tremendous potential to become something fantastic. They decided that the best approach was to create a partnership of cable and telephone companies, with the intent of providing high-speed Internet access. They also wanted to provide affordable Internet access to anyone who wanted it. Initially, that meant dial-up service. Since Internet services were brand new, many households didn't even have a computer, much less Internet access. Services like these were something most expected to see only on futuristic cartoons.

Later, the PenTeleData partnership became the first in the nation to offer broadband cable Internet service to residential customers. Our cable companies worked hard to upgrade their cable to the fiber optic lines that were necessary for this new service, as the waiting lists grew longer and longer every day. Everyone wanted this new high-speed Internet option!

Today, with 30 years of experience, 30 years of technological advancements, and 30 years of serving the community, we're still gaining speed. PenTeleData now offers custom solutions for any business, including Broadband Fiber, Business Phone, Cloud-Based DDOS Mitigation, Dark Fiber, Multi-Dwelling Unit Solutions, and I.T. Services.

Streaming from our Partners!

Count On PenTeleData's Cable Partners for A Seamless Streaming Experience!

Did you know that our partners offer streaming services that work with your favorite content providers?

Blue Ridge Stream, TiVo Stream from SECV, and SE Next! are your tour guide for navigating the vast universe of content. A streaming experience from our partner cable companies brings everything you want to watch, and everywhere you want to watch it! There's a whole universe of content, but you'll never get lost. From all your favorite streaming apps, smart recommendations, superb voice control, and live TV options, it's entertainment for today, with more options than ever before!

To learn more about streaming with your cable provider, please contact the PenTeleData partner that provides service to your area.

Fiber Optics: More Than Just Internet Connectivity

Did you know that the fiber optic cables used for Internet connectivity can also be used as sensors? The Fiber Optic Sensing Association is promoting this dual usage. The fiber optic cables can also act as giant sensors with use cases for public utilities, transportation companies, and smart cities.

Distributed Fiber Optic Sensing (DFOS) uses optical fibers to send pulses of light many times per second. When that occurs, DFOS can measure changes in the backscattering of the light when it encounters an unusual vibration, strain, or temperature changes. It creates a long-distancing passive sensor with high spatial resolution that occurs in real-time. Combined with AI, it is possible to detect and classify location and what is occurring based on libraries of information. This information can monitor things such as vehicle movement, digging activity, the health of bridges and railways, liquid and gas leaks, and many other conditions. Utility providers could be notified of an open manhole. Another example could be traffic alerts, especially since there are already many long-haul and middle-mile networks along interstate highways, so the fiber could be used as distributed traffic sensors.

CONTEST

OCTOBER 2024:

PenTeleData is giving one lucky winner a family 4-pack of tickets to a Lehigh Valley Phantoms game vs. The Laval Rocket, Saturday, November 30th at 7:05 pm.

How to play:

Rack your brain and figure out the answer to the brain teaser below.

Then send us an e-mail with your full name, address, daytime telephone number (where we can contact you), and the answer to the brain teaser below, to chat@corp.ptd.net All entries must be received by 10/31/24.

Good Luck! PenTeleData

Brain Teaser:

In 1990, a person is 15 years old. In 1995, that same person is 10 years old. How can this be?

PenTeleData

PenTeleData Broadband Fiber for Business

Is your business ready for something faster and more dependable than traditional broadband cable Internet? Our Broadband Fiber network represents a leap forward in terms of speed, reliability, and performance. The PenTeleData partnership has made significant investments to ensure that our network is at the forefront of technology with the connectivity experience any business needs for success.

Why PenTeleData's Broadband Fiber?

Higher speeds: The fiber optic cables that make up our network are the fastest and most reliable broadband technology, capable of delivering vastly higher bandwidth than traditional copper wires or wireless.

Improved performance: Fiber optic Internet speed doesn't throttle because it's less susceptible to overload. More bandwidth means PenTeleData Broadband Fiber can support the always increasing demand of multiple devices.

Symmetrical speeds for download and upload: Fiber can provide symmetrical speeds because it has a much larger capacity to deliver data compared to other Internet types. (May not be available to all areas.)

24/7 World Class Support from a local provider: PenTeleData has more than three decades of providing custom solutions for any business, serving our communities, and advancing with the industry. Experience matters. Local support does too.

Reliability: PenTeleData Broadband Fiber doesn't need energized lines, so it's not as prone to outages as cable Internet. As long as the fiber optic cable stays intact, it can keep delivering your data even when the lights are out.

FUN FACTS

Lake Erie is bordered by the states of Michigan, Ohio, Pennsylvania and New York and the province of Ontario. Lake Ontario is bordered by the state of New York and the province of Ontario.

Menthol is an organic compound made synthetically or obtained from cornmint, peppermint or other mint oils. It is a waxy, crystalline substance, clear or white in color, which is solid at room temperature and melts slightly above.

The term "ace" was first used during World War I for a pilot who had brought down at least five enemy aircraft. The German equivalent was Oberkanone, which meant "top gun."

Peanut oil is used for underwater cooking in submarines. Undersea fleets like it because it does not smoke unless heated above 450 degrees F.

Denver, Colorado lays claim to the invention of the cheeseburger. The trademark for the name "cheeseburger" was awarded in 1935 to Louis Ballast of the Humpty Dumpty Drive-In. Ballast claimed to have come up with the idea while testing hamburger toppings.

The present population is expected to rise to 15 Billion by the year 2080.

To produce a single pound of honey, a single bee would have to visit 2 million flowers.

Wild monkeys do eat bananas, but the bananas that monkeys are fed in zoos are cultivated for humans to have more sugar. These bananas are just too sweet for primates. Head of Conservation and Advocacy at the Paignton Zoo, Dr. Amy Plowman, says that giving the bananas to monkeys is like feeding them cake or chocolate.